Real Deal Cars

**Date**: 2-2-2019

**Guide**: Sr Elsin Chakkalackal

1. Project Overview?

*This project is intended to design and develop a website for car service and sales. The project provides the facility for sales of used cars with cent percent quality assurance.*

1. To what extend the system is proposed for?

The registered customers can find the nearby service centres and book services. The registered customers can sell their used cars through the site. The site includes the facility of selling only the cars that have serviced in the registered service centres. The main advantage of the proposed system is that it avails the full service history of the cars for the interested buyers, so that they can chose the best of them. This facility ensures the descent deal for the sellers too. The registered service centres can provide the complete history of their servicing that has done in their centre.

1. Specify the Viewers/Public which is to be involved in the System?

*Car owners can book services and sell their cars, service center staffs who manage daily activities of the service centers.*

1. List the Modules included in your System?

*Service booking, Service center, Search, Chat, Admin and Payment*

1. Identify the users in your project?

***Admin:*** *He has the overall control of the system. Admin can approve new users and service centers.*

***Users:*** *The registered users can book services and sell their cars and they can also view the service history of the cars.*

***Service Center Staffs:*** *They manage all the appointments with their service centers. They can add new service schemes of their service center.*

1. Who owns the system?

*Admin owns the system. He has the control over other users. Admin approves the service centers and users of the system.*

1. System is related to which firm/industry/organization?

*The system is related to the automobile industry. It includes the service booking and sales of used cars.*

1. Details of person that you have contacted for data collection?

*Rintu Mathew*

*The manager*

*Team Professionals*

*Near Muncipal Stadium*

*Puzhakkara Nagar*

*Pala*

1. Questionnaire to collect details about the project? (min 10questions, include descriptive answers, attach additional docs (e.g. Bill receipts, certificate models), if any?)
2. *Is the users service their vehicles in service center of their own district?*

*No, can be done in anywhere.*

1. *Different service dealers pay same rate for same service?*

*Authorized service centers bill the same rates*

1. *The employees in service centers are working on the basis of department wise?*

*Yes, based on the service centers status the employees count can be different.*

1. *Is it possible to allot a particular time limit for each service?*

*No, based on vehicle conditions the service time will be changed, if it is a same type of vehicle too.*

1. *The servicing of each vehicle is based on any time period or kilometer period?*

*Yes, almost all vehicles are serviced at 10000 km period but sometimes it may be 6 months.*

1. *There is any drawback in used cars selling sites like Olx?*

*Yes, now in olx the number of used car dealers is more than genuine customers, which may leads to some problems.*

1. *What was the big problem faced by used car sales?*

*Not all sellers get appropriate price based on their vehicle condition or service history.*

1. *Is the service center get profit by doing this project?*

*Yes, definitely increase the count of customers by providing a platform for selling of used cars.*

1. *Is this project idea getting success?*

*Yes, but there is a limited chance for get the support of an authorized centers when we add unauthorized centers.*

*10. Any advice for me?*

*It is better to avoid adding of unauthorized service centers and also better to provide service history to interested peoples not all.*